

The Texas Tumbleweed

American Association of Healthcare Administrative Management, Texas Bluebonnet Chapter



Happy New Year 2012

New Chapter President, Angie Box says, "Change your minds, get involved" like these people did...



Save the Date - April 25-27
ASI – Embassy Suites San Marcos, Texas

President's Message – A Year of Change

By Angie Box



George Bernard Shaw once said “Progress is impossible without change, and those who cannot change their minds cannot change anything.”

Working in an industry of constant change, we often find ourselves having to make tough choices and sacrifices and sometimes having to perform tasks with which we might not agree.

Being able to change our minds or change our direction becomes critical when trying to stay afloat. As the incoming president of our Texas Bluebonnet Chapter, I think now is the time to tell you that I am changing my mind. While campaigning for my position, I said I wanted to make our chapter better. I do; however, I have decided now to make it the best. Why should we settle for mediocre when we can strive to be on top?

We have an incredible Executive Board of Directors for our 2012-2013 term.

- Our former secretary Karol Hopkins, is making her transition to First Vice President as she wants to take a more active role in our chapter.
- Our former Education Chair, Emily Goertz, is now our Second Vice President while still continuing and supporting our certified members. Her hard work was recognized

when our chapter received the award for the Most Newly Professional Certified Members.

- Carolyn Gay is going to take the duties of secretary after a successful run as our award-winning Texas Tumbleweed editor.
- Lora Willis has volunteered to take over my former position as Treasurer. She has proven to be “good with money” having been our Corporate Partners Chair.

With our already seasoned Board, I am grateful that these volunteers “changed their minds” in taking other positions to bring more opportunities and success to our chapter. I would like to thank Chris Morgan, our outgoing President, for paving the way for our chapter’s excellence. I intend to keep it going. I hope to add to our chapter’s mission of providing education, certification, networking and advocacy for healthcare revenue professionals by bringing an attitude of change and ambition.

We still have a few open positions for Directors. If you “change your mind” and would like to be more involved in our chapter, please give me a call.

Cheers to an exciting and eventful year full of change!

Angie Box
(817) 200-2820
angiebox@hcralliance.com

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Save the Date
2012 Legislative Day
April 11-12
Hyatt Regency on Capitol Hill

BREAKING NEWS

AMA Votes to Stop ICD-10

During its semi-annual policy-making meeting, the American Medical Association (AMA) voted to work vigorously to stop implementation of ICD-10 (The International Classification of Diseases and Related Health Problems, 10th Revision), a new code set for medical diagnoses. ICD-10 has about 69,000 codes, which will replace 14,000 ICD-9 diagnosis codes.

"The implementation of ICD-10 will create significant burdens on the practice of medicine with no direct benefit to individual patients' care," said Peter W. Carmel, M.D., AMA president. At a time when we are working to get the best value possible for our health care dollar, this massive and expensive undertaking will add administrative expense and create unnecessary workflow disruptions. The timing could not be worse as many physicians are working to implement electronic health records into their practices. We will continue working to help physicians keep their focus where it should be – on their patients."

A 2008 study found that a small three-physician practice would need to spend \$83,290 to implement ICD-10, and a 10-physician practice would spend \$285,195 to make the changes.

Source: AMA News <http://www.ama-assn.org/ama/pub/news/news/2011-11-15-ama-adopts-new-policies.page#>

Calling All Recruiters— Is anyone out there?

By: Deborah Walker, Certified Career Management Coach, Alpha Advantage



Online job services were meant to automate the job search process and get job seekers in front of prospective new employers quicker. How well is it working for you? If you've sent out dozens of resumes and gotten little or no response it probably feels like you're shooting your resume out into some vast black hole with no recipient at the other end. Do you feel like shouting "hey, is anyone out there?"

To better your odds of that your resume is being seen by a real person who can offer you a real job, here are three guideline to make your resume more effective.

Include Key Words

With paper resumes a thing of the past, employers use candidate tracking data bases to store resumes. Recruiters and hiring managers use key words to query for appropriately matching candidate resumes. If you aren't using the right words to describe your employment experiences, then your resume might be rejected before it's ever seen. Review key words your resume uses to:

- **Describe your current career objective.** Do your qualifications match the job description? Look closely at areas listing your technical skills, job responsibilities and core competencies.
- **Attract your industry.** Are you using your industries current buzzwords? Avoid obsolete terms and phases that may label you as behind the times.
- **Attract your occupational field.** Does your resume give the impression that you're on the cutting edge or over the hill?

Use the Correct Electronic Version

If your resume can't be opened as an attachment, then it can't be seen. Because of the threat of computer viruses many companies only accept resumes through their own online forms which ask you to cut and paste (rather than attach) your resume. Make sure you are sending your resume in a format that will work for the recipient.

- **If a resume attachment is requested:** Save your resume as a Word document (.doc or .rft). This is the standard most companies use. It should retain the formatting that you used for your resume so long as you avoid fancy formatting options such as columns, boxes and tables.
- **If an email or online form is used:** Use ASCII, plain text, or text only. This removes formatting, but the information is preserved. Be sure to review your resume before sending it so that it is still easy to read and user friendly.

Make Your Resume stand out from the Crowd

With hundreds of candidates to choose from, what makes your resume shout "Pick me!"? If your qualifications are similar or equal to the vast majority of other candidates, employers will need a compelling reason to select you out of the crowd. You need a differentiating edge or you'll be ignored.

The best way to differentiate your resume from others is with accomplishments. And those accomplishments really stand out when:

continued on page 4

Continued... Calling All Recruiters— Is anyone out there?

- **They are quantified or measurable.** Can you define how much you accomplished in dollars saved, contracts won, or percent changed?
- **They highlight your transferable skills.** Can your skills be used by this company, even if your job experience is in a different industry? Transferrable skills help employers visualize you in their organization.
- **They show corporate impact.** How can you help them save time, save money, increase their *profit margin*, improve *sales*, or increase *revenue*?

While the Internet is still a great tool for job seekers to connect quickly with employers, take steps to insure your resume won't get ignored by employers who need your skills. Before you apply online again, use these three tips to make sure your resume gets the attention it deserves!

Deborah Walker, Certified Career Management Coach

Read more career tips and see sample resumes at www.AlphaAdvantage.com

Email: Deb@AlphaAdvantage.com 360-260-4965



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BREAKING NEWS

Cigna to Buy

HealthSpring

\$3.8 Billion Deal

Cigna Corporation (NYSE: CI) and HealthSpring, Inc. (NYSE:HS) announced that they have signed a definitive agreement under which Cigna will acquire all the outstanding shares of HealthSpring for \$55 per share in cash, a 37% premium over the closing stock price on Friday October 21, 2011, representing a total transaction value of approximately \$3.8 billion.

HealthSpring's proven leadership team, headed by its Chairman and Chief Executive Officer Herb Fritch, will lead Cigna's expansion in our rapidly growing Seniors and Medicare segments. The agreement has been approved by the boards of directors of both companies and is subject to required regulatory approvals and customary closing conditions. The transaction is expected to close during the first half of 2012 and is not subject to a financing condition.

To read full news release
<http://newsroom.cigna.com/NewsReleases/cigna-to-acquire-healthspring.htm>

BREAKING NEWS

2012 Medicare Deductibles

CMS announced that Medicare Part A deductibles will increase by just \$24 for 2012, while Part A premiums will increase by only \$1 per month. The new 2012 deductibles, coinsurance and premiums will be:

- Part A deductible: \$1,156 per benefit period
- Coinsurance Days: \$289 per day for days 61-90
- Life-Time Reserve: \$578 per day for days 91-120
- Skilled nursing co-insurance: \$144.50 per day for days 21-100
- Part B premium: \$99.90 per month (\$15.50 decrease from 2011)
- Part B deductible: \$140 per year
- Part D premium: average \$30 per month

For more details visit [Medicare.gov](http://www.cms.gov) or <http://www.cms.gov/>

Six Steps to Follow When Transferring Patient Calls

Submitted by: Terry Sánchez Allison, MHA, CPAM, FHFMA



How many transfers does it take to successfully complete your healthcare patient accounting inquiry?

In a recent personal experience with a nationally recognized healthcare provider, I was transferred 5 times when trying to negotiate a settlement on my late husband's healthcare bills. It prompted me to share these thoughts relative to what might result in a more customer-friendly call experience.

1. Explain Why

Explain to the caller why you need to transfer the call. Reasons may include: the caller reached the wrong department (or wrong number), the caller has questions that only another department can answer, or you do not have authority to make the decision the caller is seeking. Regardless, make sure the caller knows "why" and that you are not just passing-the-buck.

2. Give Your Info First

First give the caller your name and extension in case you get disconnected. This will give the caller a sense of importance and that you are personally concerned about the caller's situation. Secondly, tell the caller the name of the person (or department) and extension number that you need to transfer the call to. Remember to always be pleasant.

3. Ask Permission

Ask the caller for permission to initiate the transfer. This will give the caller a chance to ask any other questions and provide them a feeling of control.

4. Wait for an Answer

Do not blindly transfer the call as soon as you hear the other phone ring. Wait for the other person to answer and explain to them the reason for the transferred call. This will give the other person a chance to prepare for the call and the caller will not have to explain the situation all over again.

5. Make an Introduction

Return to the caller and announce the name and/or department that you will be transferring the call to. Thank the caller for their patience and ask if there is anything else that you can do for him/her.

6. Complete the Transfer

Complete the transfer by connecting the caller and the other person or department. Remember to end your connection by hanging up the phone or disconnecting your head set.

Terry Sánchez Allison is a Director with the Transition Management Team of Conifer Health Solutions (a revenue cycle management and patient communication firm serving over 100 hospitals nationwide), past President of the North Texas AAHAM Chapter, past Chair of the AAHAM National Practices and Standards Committee, and the recipient of the Chapter President's Award in 2006 and 2001. Terry may be reached at terry.allison@coniferhealth.com



Alan Spiegelhauer, CHCS
Executive Officer

MAX Revenue Solutions, Ltd.
7676 Hillmont, Suite 250
Houston, Texas 77040
713.329.6165 Direct
281.782.1994 Cell
alans@xamandmax.com

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AAHAM Bluebonnet Calendar

February 13-24, 2012
CPAT/CCAT/CCT Exams

Date/Location TBA
Spring 2012
Regional Conference
Houston, Texas

March 1, 2012
Registration deadline
All April/May exams
CPAM/CCAM & CPAT/
CCAT/CCT
Jennifer Urlaub from
PFS Group
Questions? Jennifer Urlaub
Jennifer@pfsgroup.org

April 11-12, 2012
AAHAM 2012
Legislative Day
Hyatt Regency
on Capitol Hill
Washington, D.C.
<http://aaham.org/>

April 23-28, 2012
CPAM/CCAM Exams

SAVE THE DATE:
April 25-27, 2012
**2012 Annual State
Institute (ASI)**
Embassy Suites
San Marcos, Texas
Questions?
info@txaaham.org
or 512-314-9177

May 14-25, 2012
CPAT/CCAT/CCT
exam period

May 31, 2012
AAHAM Scholarship
Applications
Due to National

**SAVE THE DATES—
NEXT 2 YEARS**

October 17-19, 2012
2012 ANI - Hyatt Regency
Coconut Point, Bonita
Springs, Florida

October 16-18, 2013
2013 ANI - Sheraton
New Orleans, Louisiana

2012 Corporate Partner & Regional Meeting Opportunities

AAHAM Texas Bluebonnet Chapter

SINGLE
REGIONAL
MEETING

2012 Corporate & Regional Partner Opportunities	DIAMOND	PLATINUM	GOLD	SILVER	MEETING
Investment	\$3,500	\$2,750	\$2,000	\$1,250	\$750*
General Benefits					
Sponsorship of the Texas Bluebonnet Chapter of AAHAM with full benefits of selected level	●	●	●	●	
Exposure to 200+ Texas based AAHAM members	●	●	●	●	
Website & ASI Brochure & The Texas Tumbleweed					
Listing on the AAHAM Texas Bluebonnet Chapter Website	●	●	●	●	
Logo & Link on the website	●				
Logo on ASI brochure	●				
Link on the website	●	●			
Advertisement in The Texas Tumbleweed (4 issues)	Full Page	Half Page	1/4 Page	Bus. Card	
Meetings					
Complimentary registration(s) to all meetings	3	2	1	0	
Complimentary registration for Non-Member Provider	1	1	1	1	
Complimentary Regional Meeting registrations					2
Mention in all meeting brochures and programs	●	●	●	●	
Signage at all events in the meeting area	●	●	●	●	
Verbal recognition at all meetings	●	●	●	●	
Regional meeting post registration list	●	●	●	●	
Display table at the meeting**	●	●	●	●	
Logo in meeting materials(printed or electronic)					●
Opportunity to address attendees at the beginning and close of the meeting					●
Pre and Post-registration list					●
Verbal recognition at the regional sponsored meeting					●
<i>**Diamond and Platinum Partners receive Premium Placement and larger space</i>					
2012 ASI					
ASI Pre- & Post-registration lists	●	●	●	●	
Opportunity to address attendees at the 2012 ASI	Premium Spot	●	●	●	
Table at the 2012 ASI Vendor Exhibit	Premium Place-ment/ Larger Space	Premium Place-ment/ Larger Space	●	●	
Advertisement in the 2012 ASI program	Quarter Page	Bus. Card			
Additional 2012 ASI Sponsorship Opportunities					
Lanyards \$500 (plus the cost of lanyards)			1 Available		
Opening Reception \$500			1 Available		
Networking Event \$500			2 Available		
Friend of AAHAM Texas Bluebonnet Chapter	Contact AAHAM Texas Bluebonnet Chapter to discuss				

*Regional– \$250 discount to Corporate Sponsors

2012 Corporate Partner & Regional Meeting Sponsorship Form

PARTICIPATION DETAILS

- To participate in the Corporate Partner & Regional Meeting Sponsorship Program, please provide the information requested below. Full payment is due within 30 days of invoice. In order to receive your Annual State Institute benefits at the 2012 ASI your sponsorship must be confirmed by March 30, 2012. If you submit your application after this date your ASI benefits will roll to the following year's Annual State Institute.
- Questions?? Contact Debbie Peterson at dpeterson@cmpmanagement.com or 512-314-9177.**

SPONSORSHIP SELECTION

Corporate Partner

Diamond \$3,500
 Platinum \$2,750
 Gold \$2,000
 Silver \$1,250

Single Event Sponsorship

- Lanyards ASI - \$500
(plus the cost of lanyards)
- ASI Opening Reception - \$500
- ASI Networking Event - \$500
- Single Regional Event - \$750
(reduced rate of \$500 for Corporate Partners)
- Friend of AAHAM Texas Bluebonnet Chapter – *Contact us to discuss your specific sponsorship level*



CONTACT INFORMATION

Company Name _____
(List the company name exactly as you wish it to appear in all conference related materials.)

Contact _____ Title _____

Tel _____ Fax _____ Email _____

Address _____

City _____ State _____ Zip _____

Web Address _____

PAYMENT INFORMATION

- Full payment due within 30 days of invoice
- Non-payment may result in forfeiture of sponsorship
- No portion of your organization's sponsorship of the AAHAM TX Bluebonnet Chapter is deductible as a charitable expense.

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POC:

Debbie Peterson or Veronica Lee
 512-314-9177
info@txaaham.org

Credit Card Payment Visa MasterCard American Express

Card Number: _____ Amount: \$ _____

Exp. Date: _____ Security Code: _____ Name on Card: _____

Billing Address: _____

City / State / Zip: _____

Signature: _____

Free Education Sessions in Texas New Workers Comp Rules

TDI-DWC is hosting brown bag educational sessions entitled Overview of Two New Division Rules at its field offices around the state in January and February 2012. The educational sessions are for all Texas workers' compensation participants, including: injured employees, health care providers, insurance carriers, claim adjusters, case managers and attorneys.

For more details on the following educational sessions, visit the TDI-DWC Events and Training Calendar on the TDI website at www.tdi.texas.gov/wc/events/index.html.

- Abilene - Feb. 23, 2012
- Amarillo - Feb. 16, 2012
- Austin - Jan. 25, 2012
- Beaumont - Feb. 22, 2012
- Bryan - Feb. 22, 2012
- Corpus Christi - Feb. 17, 2012
- Dallas* - Feb. 15, 2012
- El Paso - Feb. 23, 2012
- Houston** - Feb. 16, 2012
- Laredo - Feb. 3, 2012
- Lubbock - Feb. 24, 2012
- Lufkin - Feb. 23, 2012
- Midland - Feb. 29, 2012
- San Angelo - Feb. 17, 2012
- San Antonio - Feb. 9, 2012
- Tyler - Feb. 2, 2012
- Waco - Feb. 29, 2012
- Weslaco - Feb. 23, 2012
- Wichita Falls - Feb. 23, 2012

*The Dallas Brown Bag Educational Session on February 15, 2012 is hosted by the TDI-DWC Dallas, Denton and Fort Worth Offices.

**The Houston Brown Bag Educational Session on February 16, 2012 is hosted by the TDI-DWC Houston East and Houston West Offices.

AMA Comments on Two-Month Delay Medicare Physician Payment Cut

On December 22, 2011 the following statement was released by the AMA on behalf of Peter W. Carmel, MD, President, American Medical Association

“With this brief reprieve from the massive 27 percent cut to Medicare payments, Congress now has to enact a real and fiscally responsible solution to this sorry cycle of scheduled cuts and short-term patches that compromises access to care for patients and drives up costs for taxpayers. Members of Congress need to use this time to work in a bipartisan manner to provide long-term stability for seniors, military families and the physicians who care for them.”

Source:

<http://www.ama-assn.org/ama/pub/news/news/2011-12-22-medicare-physician-payment-cut-delay.page>

BREAKING NEWS

ReAssurance
Health Fraudulent
Insurance

By Associated Press
Posted: December 16,
2011 - 3:00 pm ET

The Illinois Department of Insurance is warning consumers about a company allegedly selling fraudulent health insurance to consumers.

The department announced that ReAssurance Health has sold numerous policies without authorization in Illinois, Indiana, Ohio and Wisconsin.

CLICK HERE
to read more:

<http://www.modernhealthcare.com/article/20111216/INF-O/312169995?AllowView=VW8xUmo5Q21TcWJO-b1gzb0tNN3RLZ0h0MWg5SVgra3NZRzROR3IOW-WRMZmFWdndIRWxleU96eTMyWmFwNW5vWU-piV2s=>

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HFMA staff and volunteers determined that this product has met specific criteria developed under the HFMA Peer Review Process. HFMA does not endorse or guaranty the use of this product.



Stay Connected – Renew Your AAHAM Texas Bluebonnet Chapter Membership Today!

If you have already renewed please disregard this notice.

The new membership year will start January 1st! Don't forget to renew your membership for the current year so that you won't lose access to your membership benefits:

- **Online Membership Directory**
- **Job Postings**
- **Unlimited networking and information exchange through our website, seminars, and publications**
- **Discount pricing to the Texas Bluebonnet Chapter's Annual State Institute (ASI) and Professional Education Seminars**
- **Invitation to an active scholarship and awards program**
- **Subscription to The Texas Tumbleweed, the award-winning quarterly newsletter of the Texas Bluebonnet Chapter**

The membership year runs January 1 – December 31.

You can renew online!

Renewals can be done online at the following link:

https://www.logiforms.com/formdata/user_forms/16822_2754748/77363/.

Please note this is for Local membership ONLY. For AAHAM Dual membership please visit the AAHAM National website at www.aaham.org.

Thank you for your participation, and we look forward to another exciting year!



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BREAKING NEWS

5010 Grace Period

The Centers for Medicare & Medicaid Services (CMS) are giving payers, providers and vendors a bit of a break. It has instituted a 90-day grace period for HIPAA 5010. January 1, 2012 is still the compliance date, but CMS said it will not "initiate enforcement action" on that compliance before March 31, 2012.

Vague rumors that CMS would do something about the coming HIPAA 5010 compliance deadline have been gaining momentum since the WEDI Fall Conference. Industry surveys have consistently found that payers, providers and the software vendors they rely on are all running behind schedule such that too few have even begun internal, let alone external testing.

[See also: Are you ready for 5010? Depends on how you define 'ready'.]

Source: AAHAM Newswatch
November 23, 2011

Click below to learn more about AAHAM certification

Texas Bluebonnet Chapter
<http://www.txaaham.org/pages/certification>

National
http://aaham.org/Portals/0/Documents/AAHAM-Cert_2010-web.pdf

Important Dates

October 24-29, 2011
Fall CPAM/CCAM exams

November 7-18, 2011
CPAT/CCAT/CCT exams

December 1, 2011
Registration deadline for February 2012 CPAT/CCAT/CCT exams

NEW!

CPAT online learning opportunities available with exciting new partnership with BridgeFront. Need training? Need CEUS? Need to stay current with changes and regulations? Take educational courses from the comfort of your home or office. Find out more at http://www.bridgefront.com/clients_aaham_cpat.php

Certification Corner

By Emily M. Goertz, CHFP, CPAM, CPC-A
2011 Certification Committee Chair, AAHAM Bluebonnet Chapter



AAHAM would like to extend its congratulations to the following professionals listed below who passed the certification exams in November 2011.

This is a notable achievement and a sizeable step toward your professional development!

CPAT November 2011

Richard Alven III, CPAT
Emily Austin, CPAT
Robby Duffey, CPAT
Brandi Dzanski, CPAT

Deborah Harper, CPAT
Christine Kruger, CPAT
Mary Meredith, CPAT
Chakara Mitchell, CPAT

Judy Shuttlesworth, CPAT
Angela Taylor, CPAT
Lori Veniegas, CPAT

Good luck to the February CPAT/CCAT/CCT examinees who will be taking their exam very soon!!

This year I will be taking on a new role with the Texas Bluebonnet AAHAM Board. I will be serving as 2nd Vice President. Please join me in welcoming the new Certification Chair for 2012-2013 — Jennifer Urlaub, CPAM

I've enjoyed participating as the Certification Chair for the past two years and I look forward to continuing participation in a different capacity! Congratulations to everyone who has received their certification and good luck to those who will take the exam this next year !

Emily Goertz

Important Dates

Feb. 13-24 2012: CPAT/CCAT/CCT exams

March 1, 2012: Registration deadline, all April/May exams
CPAM/CCAM & CPAT/CCAT/CCT

April 23-28, 2012: CPAT/CCAT/CCT exams

Questions...

Jennifer Urlaub, CPAM
PFS Group
7670 Woodway, Suite 250
Houston, Texas 77063
713-784-4409
Jennifer@pfsgroup.org

Welcome New and Renewing Members!

The Texas Bluebonnet Chapter of AAHAM would like to welcome it's new members! Just a reminder, local Chapter membership benefits include:

- Discounted registrations to chapter meetings
- Staying up to date with chapter events and topics via our membership email distribution list.

Please let me know if I can assist in this process in any way and feel free to contact me if you have any questions. Again, welcome new members!

Julie A. Shaw, Membership Chairperson 800-872-1818 Julie@parrishshaw.com

Tami Birner	FMA Alliance, Ltd.
Tracy Braun	Conifer Health Solutions
Temple Burt	Temple Burt, Independent Consultant
Fernando Chacon	Scott & White Health Care
Angela Clements	Ochsner Health System
Kaye Cole	Northwest Texas Healthcare Systems
Gerard Colman	UT MD Anderson Cancer Center
Kelli Colvin	Texas Health Resources
Christian Connor	Doctors Reporting Service of Texas
Edith Corbitt	Financial Control Services
Carline Dalglish	AnnGrant Education Services, Inc.
Candice Daszewski	Vaughan Holland Consulting, Inc.
Misty Davis	Besler Consulting
Mary DeLeon	Texas Children's Hospital
Robert DuBrul	Patient Accounts Services, LLC
Cynthia Eden	Medical Advocacy Services For Healthcare
Rosemary Eldousoky	Sidra
Donna Enciu	Victory Healthcare
Michael Ernst	Memorial Hospital at Gulfport
Janece Everett	Hunt Regional Healthcare
Edgar Feld	Healthsource Consultants, Inc
Cindy French Rose	St. Tammany Parish Hospital
Greg Gilbert	Concentra, Inc.
Maria Glenn	
Emily Goertz	Texas Children's Hospital
Mary Hamilton	Texas Health Harris Methodist Hospital
James Hawkins	Conifer Health Solutions
Marji Henry	Scott & White
James Higgins	Nearterm Corporation
Susan Hill	North Texas Community Hopsital
Lisa Hodges	St. Tammany Parish Hospital
Connie Jones	ACS, A Xerox Company
Cheryl Kaufmann	Scott and White Memorial Hospital
Deborah Kelly	Financial Credit Services
Loretta Ketterer	Shannon Medical Center
Arikah Kiyaani-Mcclary	Benefit Recovery
Sarah Knodel	Baylor Health Care System
April Kooiman	Trilogi, Inc.
Lynne Landry	Lynne Landry Inc.
Barbara Litton	Christus St. Elizabeth Hospital

JOIN AAHAM TODAY!!

Texas Bluebonnet Chapter Membership Benefits and Application:

<http://www.txaaham.org/dues/renew/newmember>

National Membership Benefits and Application:

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Continued... Welcome New and Renewing Members!

James Logsdon	Texas Health Resources
Patricia Lowe	Texas Health Resource
Jose Martinez	Texas Children's Hospital
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Sabine McNair	Hopkins County Memorial Hospital
Diana McVay	Anthelio
N. Dudley Medlock	D-MED Corporation
Norma Miller	Seton Healthcare Network
Chris Morgan	Valarity, LLC
Christine Nelson	North Texas Medical Center
Lynn Noldt	Texas Children's Hospital
Gerald O'Connor	Doctors Reporting Svc. of TX
Jeanora O'Connor	Diversified Health Care Affiliates, Inc.
Josephine Parras	
Jackie Peden	St. Tammany Parish Hospital
Yvonne Perez	NCO Financial Systems, Inc
David Pickett	Financial Corp. Of America
Patrick Pierson, Jr.	Financial Corp. of America
Tanna Pryor	Texas Spine & Joint Hospital
Mark Richardson	Huron Healthcare
Patricia Rolen	St. Joseph Medical Center - Houston
Delia Saeta	Doctors Hospital at Renaissance
Alice Sands	Medquist M*Modal
Morris Shreck	
Marcy Simpson	Baylor Healthcare System
Christopher Snyder	Avadyne Health
Janie Solis	Arthritis and Osteoporosis Centers
Doug Spainhower	Cirius Group, Inc.
Anthony Stegman	Benefit Recovery Specialists
Mitchell Taylor	Prime Financial Services
Kathy Thomas	Texas Children's Hospital
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Movers & Shakers

The “Movers and Shakers” column is used to report important events in the lives of our members.... new jobs, promotions, academic achieves, new babies, etc.

Please contact
Publication Chair,
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With sincere gratitude,

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Members are encouraged to submit articles and report news of interest to the membership. Contact the chapter editor to obtain deadlines for submitting articles. The editor reserves the right to edit any submission for clarity and length, and to accept or reject any submission. Please send all submissions (articles in MS Word, advertising in .jpg, .pdf, or .tif files) to:

Carolyn Gay, Publications Chair - cgay@houstonlaw.com

Submission Deadlines:

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emgoertz@texaschildrens.org

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lgiddens@wiseregional.com

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cswanson@meddatsys.com

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jennifer@pfsgroup.org

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jennifer@pfsgroup.org

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